

St. Charles Parks and Recreation Aquatics Information

**These policies and guidelines have been adopted to maximize your aquatics experience!
636-949-3372**

GENERAL AQUATIC INFORMATION

- *Certified Lifeguards and First Aid Staff are on duty at all times for your comfort and safety.
- *Children 12 and under **MUST** be supervised at all times by persons 14 years of age or older.
- *Persons **MUST** be 48 inches tall to use any waterslide.
- *Food, drink, glass and coolers are not allowed into the Aquatic Centers. The Park Department reserves the right to check baggage if deemed appropriate.
- *Step through inner tubes with leg openings are not allowed and there can not be any exceptions.
- *The Aquatic Centers are not responsible for lost or stolen articles.
- *The Aquatic Centers can not allow the paging of pool patrons. Please make communicative arrangements prior to entering.
- *Smoking is not permitted inside the aquatic centers. Violators will be asked to leave as this is a safety issue.
- *Any person under the influence of alcohol or drugs will not be permitted to enter.
- *It is the responsibility of patrons when entering the facility to read and obey all the posted signs for their safety.
- *Use of the Season Pass card by persons other than the person (s) listed on the season membership will result in a cancellation of the pass.

CONCESSION STANDS/PICNICKING

All three concession stands offer concession items for sale. Pool patrons are allowed to leave the aquatic centers to picnic; just get your hand stamped at the cashier booth. Please no outside food or drink inside the aquatic centers.

INCLEMENT WEATHER POLICY:

The Blanchette, McNair and Wapelhorst Aquatic Centers will remain open except during threatening weather such as thunderstorms, lightning, and tornadoes AND/OR a minimum temperature of 72 degrees. During periods of low attendance various attractions and/or pools within the Aquatic Center may close.

RAIN CHECK POLICY:

Rain checks will only be issued to patrons when the aquatic centers are opened but close by 3 pm on a given day. **BEFORE** closing the aquatic centers, a 30 minute wait will take place to make sure the threatening weather will not pass. You **MUST** have your receipt to receive the rain check. Rain checks will be issued at the cashier booth.